# iA EMBEDDED
## for Ricoh

## Why Embedded?

**Today's advanced copiers and multifunction printers no longer require attached terminals to capture copies, prints and scans. iA Embedded is a software solution from nQueue Billback designed to help firms achieve maximum information accountability and streamline operations by offering a terminal-free solution installed directly into a Ricoh Copier/MFP and accessible through the panel.**

**Firms can shed the burden of maintaining separate cost recovery terminals and make managing their system easier than ever before. iA Embedded provides the features you expect from a cost recovery solution including:**

- Copy cost recovery through copier panel
- Immediate validation of client/matter data
- Detailed color and black-and-white detection on a page-by-page basis
- User-friendly interface
- Full search capabilities
- Last Recall to pull up frequently used billing codes
- Next Job Function to quickly move to the next client or matter
- One Touch meter counts
- Complete Integration with more than 22 Time & Billing systems
- Broad reporting capabilities for copy and scan

## RiSVP
### INDEPENDENT SOLUTIONS VENDOR PROGRAM

## RICOH

## nQUEUE BILLBACK
### Information Accountability

U.S. Patents 7,076,184; 7,526,212 B2; 7,526,213 B2

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# Benefits of an Embedded Solution

**Ease of Use** iA's intuitive design makes it easy for users to quickly and accurately input required information. Users simply walk up to a device and enter the required credentials. Alternately, they can perform a full search or access the Last Recall feature to quickly pull up a list of their most frequently used client and matter numbers. Providing users with resources to find unknown numbers make them more likely to use the system consistently and correctly.

**Increased Accuracy** iA Embedded offers the highest industry standard for accuracy by employing advanced recording methods. iA collects information directly from the device's controller, which allows for complete and detailed data with 100% accuracy.

**Simpler, More Effective Support** nQueue Billback's software-based solutions allows us to provide superior support by remotely accessing a firm's system to diagnose and correct issues faster. nQueue Billback assumes 100% accountability for the resolution of every call and will take any steps necessary to fulfill that.

**Lifetime Value** nQueue Billback offers the most flexible information accountability solution available. All licenses are fully transferable and never expire. Plus, nQueue Billback offers current clients ALL software upgrades at NO CHARGE.

**Greener is Better** The business community is embracing environmental responsibility as everyone's responsibility. iA Embedded promotes a greener workplace. Elimination of terminals contributes to a greener environment by:

- Reducing resources needed to manufacture and ship terminals
- Reducing electricity needed to power additional devices
- Reducing waste when disposing of old terminals
- Reducing paper and other disposable resources

**Reduced Total Cost of Ownership** nQueue Billback's integrated software solution can help increase recoverables while also reducing Total Cost of Ownership. iA Embedded allows firms to use existing hardware, electrical, and network connections to reduce up-front costs, minimizes maintenance charges with remote access and provides a buy-it-once upgrade path to ensure the firm is always on the most current version.

## nQueue Billback provides CostRecovery +

### WORKFLOW AND EFFICIENCY
nQueue Billback's iA helps firms collect advanced information to maximize profitability. Firms can analyze capacity, utilization and maintenance to improve workflows and deploy devices more effectively and efficiently.

### MANAGING SCANNED DOCUMENTS
nQueue Billback's iA Scan does much more than tracks scans for client billing. iA Scan is template-driven so firms can easily and automatically capture, process and deliver scans directly from their MFDs, enhancing document security and helping to enforce retention policies.

### EXPENSE MANAGEMENT
nQueue Billback's iA Expense Manager easily captures data from all expenses, even those incurred outside an organization's devices. Information is collected automatically as expenses are incurred and Data is more accurate to improve profitability firmwide.

### DATA DRIVEN DECISIONS
In addition to capturing all expenses for potential recovery, nQueue Billback's iA provides the information to perform profitability analyses by matter, client, practice group or office to support profitability and better decision making throughout the firm.